

## **YISP B.V. - Privacy Policy**

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website and/or services.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
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### **What data do we collect?**

- Identity Data: includes first name, maiden name, last name, username or similar identifier;
- Contact Data: includes billing address, email address and telephone numbers;
- Financial Data: includes bank account and payment card details;

### **How do we collect your data?**



You directly provide YISP B.V. with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

### **How will we use your data?**

YISP B.V. collects your data so that we can:

- Process your order
- Manage your account and services.
- Email you with special offers on other products and services we think you might like.

When YISP B.V. processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases and handle your payment .

### **How do we store your data?**

YISP B.V. securely stores your data at Iron Mountain AMS-1 Haarlem in the Netherlands.

For accounting and support processes we use the online services of:

- Exact ([www.exact.com](http://www.exact.com))
- Zendesk ([www.zendesk.com](http://www.zendesk.com))

### **Marketing**

YISP B.V. would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop YISP B.V. from contacting you for marketing purposes.



## **What are your data protection rights?**

YISP B.V. would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access - You have the right to request YISP B.V. for copies of your personal data.
- The right to rectification - You have the right to request that YISP B.V. correct any information you believe is inaccurate. You also have the right to request YISP B.V. to complete information you believe is incomplete.
- The right to erasure — You have the right to request that YISP B.V. erase your personal data, under certain conditions.
- The right to restrict processing - You have the right to request that YISP B.V. restrict the processing of your personal data, under certain conditions.
- The right to object to processing - You have the right to object to YISP B.V.'s processing of your personal data, under certain conditions.
- The right to data portability - You have the right to request that YISP B.V. transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@yisp.nl](mailto:info@yisp.nl)

## **What are cookies?**

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## **How do we use cookies?**

YISP B.V. uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website



- For support purposes

### **What types of cookies do we use?**

There are a number of different types of cookies, however, our website uses:

**Functionality** - YISP B.V. uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

**Advertising** — YISP B.V. uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

### **How to manage cookies**

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

### **Privacy policies of other websites**

The YISP B.V. website can contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

YISP B.V. keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 1 October 2019.

### **How to contact us**

If you have any questions about YISP B.V.'s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [info@yisp.nl](mailto:info@yisp.nl)

